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A Monthly Publication for and by Amtrak Employees
Volume 19 • Issue 3 • April 2014



**National Train Day
Volunteers Needed**

Close Call Reporting

Amtrak Business Lines

Train of Thought

This past March, we submitted our proposed FY 2015 budget to Congress. This year, we are requesting \$1.62 billion in federal capital and operating support, an increase of approximately 16 percent over last year.

Our proposed budget redirects the operating profit obtained from the Northeast Corridor (NEC) towards the planning and implementation of major multi-year projects in the NEC such as replacing century old bridges and tunnels. NEC revenues have recently exceeded operating costs by more than \$300 million a year. Many don't realize that much of the revenue from the NEC is also used to cover some of the costs of state-supported and long-distance trains. This year's federal request asks Congress to fully fund the operating and capital needs of the long-distance routes so that NEC revenues can be reinvested directly in our aging infrastructure—which badly needs it.

Today, the NEC is at capacity, and steadily increasing amounts of investment are needed if we are to maintain the current level of use and begin to build for the future. Investing in the NEC will benefit the entire company and, in the long run, our nation. The country simply cannot afford to let a rail line that carries half of Amtrak's trains and 50 percent of the nation's rail commuters fall apart.

Amtrak has been going through changes in order to grow, improve financially and become the passenger railroad that we envision in our Strategic Plan. Part of this change involves a clearer presentation of our budget and the use

we make of resources, both those we receive and those we generate.

The FY 2015 budget will bring costs of our other services (long-distance and state-supported) to light through this budgeting process.



Joseph H. Boardman

Both our state services and our long-distance trains are a valuable part of our nation's transportation system and I have every reason to believe that Congress will continue to provide the necessary funding to keep these services operating. It will be up to us then to manage them as efficiently as we can because our stakeholders, the state DOTs and Congress expect nothing less from us.

If Congress funds our request of \$1.62 billion, this level of funding will allow Amtrak both to sustain our current levels of service and to make important investments in our Northeast Corridor. Providing our legislative and grant request for FY15 by business line will bring even greater transparency to Amtrak's budget, and provide greater clarity on the specific needs of each part of our business.

As we hear more in the next few months concerning our budget request, we will communicate the next steps or any significant changes. Our request has met a largely favorable initial reception, and there is reason to hope that the improvements you've contributed to over the past decade are helping us to make an effective case. In the meantime, let's continue to make Amtrak the company that takes America where it wants to go by providing superior customer service and safety. ■

Amtrak Government Affairs and Corporate Communications

Joe McHugh, Vice President
Government Affairs &
Corporate Communications

Marlon Sharpe
Principal Graphic Designer

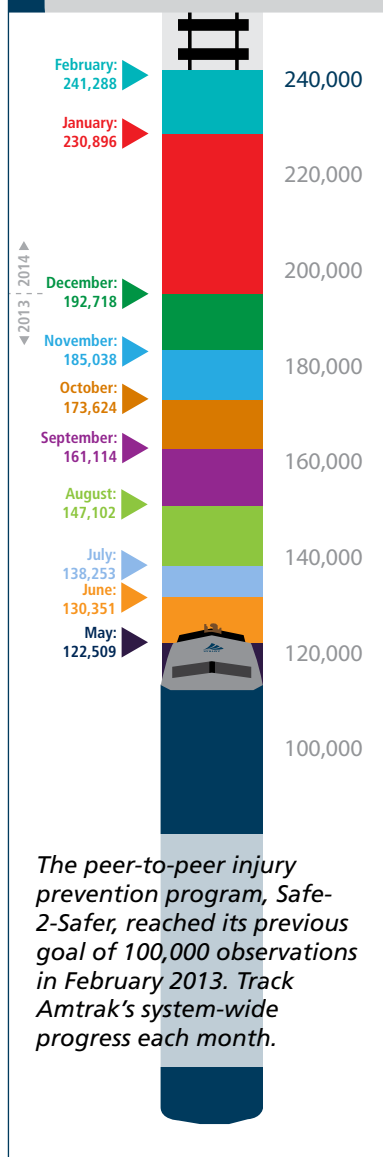
I. Suzi Andiman
Director, Employee
Communications

Lisa V. Pulaski
Graphic Designer

Liliana Lopez
Sr. Communications Officer

Chuck Gomez
Multimedia Specialist

New Safe-2-Safer Milestone



Check out one of our
social media channels today!



Table of Contents

4 This Month's Leading News

Amtrak Exhibit Train's successful trip to New Mexico. Art exhibit discounts for employees.

5 Bulletin Board

The *California Zephyr* comes back to Denver Union Station. *Empire Builder* schedule change. Learn about the social media program for writers.

7 National Train Day

Learn why you should sign up to volunteer for National Train Day 2014.

8 Confidential Close Call Reporting System

Read about the Confidential Close Call Reporting System and what it means to our safety.

16 Community

Learn about the Earth Day celebrations and our stewardship to the environment.

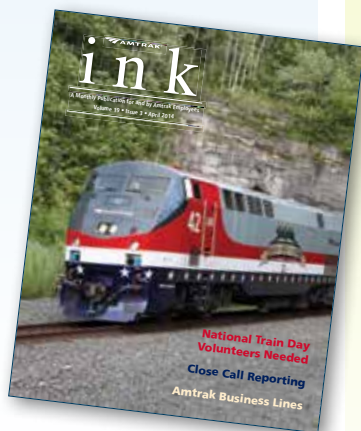
17 Milestones

Employee milestones from January to March 2014.

On the Cover

Veterans Locomotive #42 outside the State Line Tunnel in Canaan, N.Y.

Photo courtesy of Steve Ostrowski.



Amtrak Headquarters
60 Massachusetts Ave., NE
Washington, D.C. 20002
Ecom@Amtrak.com

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Front Line Focus

"I would like to let you know that one of your telephone representatives, Ms. Loretta O'Bannon #6304 was outstanding in her resolving my Amtrak travel plans on Monday, March 3, 2014.

Ms. O'Bannon went over and beyond the call of duty. She was patient, listened to my concerns, sensitive to my needs and was able to successfully resolve my situation.

If there are any commendations that you give to outstanding employees, Ms. Loretta O'Bannon should be given one.

I am looking forward to my trip on Amtrak, thanks in no small part to Ms. O'Bannon.

Very truly yours,"

—Roberta Bryce



Riverside Reservation & Sales Office
Reservation Sales Agent Loretta O'Bannon.

"Greetings from California:

My wife and I had the pleasure of traveling from Sacramento to Fresno on January 25 (Train 704). Although all staff members with whom we interacted were helpful, we would like to especially commend Mr. Randall Curtis.

His courtesy, helpfulness, and friendly demeanor with the passengers in our car went way beyond our expectations. He exemplifies the type of Amtrak employee that enhances the image of your operation. We sincerely wish him the best during his time with you. Amtrak could do well to hire future employees of his caliber."

—William Stock, PhD

"I am writing as a recent customer of Amtrak's travel service on behalf of a federal government agency and wish to pass on a word of gratitude for one of your employees, Mr. John Hamilton. On Thursday, February 20, 2014 I was traveling from Washington, D.C. to Philadelphia on Acela Train 2212, and experienced a medical problem. Mr. Hamilton was the conductor on that train and he was very helpful in his concern and care for me. This train was very busy and he had many responsibilities, but he kindly helped me recover, moved my luggage, and found me a seat on the train. Throughout my travels, he and his colleagues kept an eye on me as I recovered. It was a long and stressful day and I was happy to arrive safely at my destination. It was very reassuring to me that your employees have a watchful eye and help those who have special circumstances as they arise—even on the busiest of travel days.

I hope you can pass on my appreciation to Mr. Hamilton and his supervisor as I am very grateful for his help."

—Gregory Downing

Upcoming News & Promotions

10

The day in May when we will celebrate National Train Day.

60

The number of coach seats added to the *Auto Train* for the spring and summer of 2014.

160

The top miles per hour that our trains will be able to reach on a 23-mile section of the Northeast Corridor between Trenton and New Brunswick, N.J. after major construction activities that we are beginning on 2014.

15,000

The number of applicants, at time of publication, for the Amtrak Social Media Residence Program for writers.

\$6,249.50

Food and beverage remittance that Lead Service Attendant (LSA) Teresa Dogan averaged per trip in March 2014 in the Café car of the *California Zephyr*.

Treasures from Korea: Arts and Culture of the Joseon Dynasty, 1392–1910

Amtrak employees can visit the Philadelphia Museum of Art until May 26, 2014 to enjoy this exhibit and learn more about Korean art and culture. In this first full-scale survey devoted to the art of the celebrated Joseon dynasty, discover a number of designated National Treasures—many of which have never been outside of Korea—and learn about kingship and courtly life, Joseon society, ancestral rites, and the role of Confucianism and Buddhism during this extraordinary dynasty that spanned half a millennium.

Amtrak employees can book now and save \$5.00 on adult general admission through May 26 (your discount will automatically appear in the shopping cart), or reference Discount Code AMTRAKSAVE5 when you visit. Visit philamuseum.org to book your visit or obtain more information.

Exhibit Train in the Southwest

Over 4,700 visitors attended two Amtrak Exhibit Train events this past March. At stops in Chandler, Ariz., and Santa Fe, N.M., visitors learned about Amtrak's past, present and future. The Southwest stops helped garner attention for two of our long-distance service trains, the *Southwest Chief* and *Sunset Limited*.

Employees can learn about the Exhibit Train and its schedule by visiting Amtrak.com/exhibit-train.

Slavery at Jefferson's Monticello

Amtrak employees can visit the constitution center in Philadelphia until October 19, 2014, for the exhibit about slavery at Thomas Jefferson's Monticello. Thomas Jefferson helped create a new nation based on individual freedom and self-government—yet he remained a slaveholder throughout his life. This powerful, revealing and deeply personal exhibition follows the stories of six slave families who lived and worked at Jefferson's plantation—the Fossett, Granger, Gillette, Hemings, Hern, and Hubbard families—and their descendants who fought for justice and helped bring to light their ancestors' lives and values. Slavery at Jefferson's Monticello features more than 280 artifacts that represent each family's trade as well as personal items of Jefferson's including a walking stick, chess set, books, spectacles, and replica of the portable desk used to draft the Declaration of Independence. Explore the story of slavery in early U.S. history while discovering the struggle and the self-determination at the heart of America's founding. Leave being inspired to discover your own family heritage and history.

Amtrak employees must show their Amtrak employee badge at the box office to receive discounted ticket pricing or they can also enter the promo code "AMTRAK" online at constitutioncenter.org. ■



Exhibit Train makes a stop in Santa Fe, N.M.

The California Zephyr comes back to Denver Union Station

On February 28, Amtrak service resumed at the historic Denver Union Station.

Amtrak had been serving Denver passengers at a temporary location on 21st St. since 2011. This made way for the redevelopment of the historic building and construction of a new commuter rail station and underground bus concourse.

Renovation inside Union Station is not yet finished. Amtrak passengers access the waiting room, ticketing and baggage office by following signs to the track-side of the building. The station now features a newly constructed passenger platform under a large white canopy where passengers load and unload from Amtrak trains.

Access to the new Amtrak facility will be from the front of the building when construction is completed in July.

“We are looking forward to bringing the *California Zephyr* back to its historic home and for the entire project to be complete,” said Jim Brzezinski, Amtrak route director for the train. “Amtrak passengers will see just a hint of what’s in store at this magnificent



Denver Union Station

building and we hope they return when we celebrate the grand re-opening later this year.”

Amtrak served more than 108,000 Denver passengers last year. The return of Amtrak service to the station and the establishment of commuter rail by Regional Transportation District (RTD) are key elements of the creation of a bustling mixed-use, transportation-oriented hub in and around a building with a bright future and a glorious past. According to the

Amtrak-sponsored GreatAmericanStations.com website, Union Station was built in 1881 at a cost of \$525,000 and was partially rebuilt after a fire in 1894 destroyed the central section. A larger Beaux-Arts style central waiting room made of Colorado granite was built in 1914 as rail traffic continued to increase. The plaster arches that line the walls of the room have 2,300 carved Columbine flowers. This station will ultimately become the connection point for Amtrak, light and commuter rail, local, regional and intercity buses and other public and private transportation modes.

Empire Builder's Schedule Change due to Congestion in the Northwest

Empire Builder trains started to operate on a modified schedule on April 15, with most of the change affecting passengers between St. Paul, Minn., and Portland, Ore., or Seattle.

The eastbound *Empire Builder* trains leaving Seattle (Train #8) and Portland (Train #28) had to modify their schedules and now originate three hours earlier than they did previously. The trains are combined leaving Chicago and St. Paul



Crew of the first California Zephyr back at Union Station. From left to right: Guy Cavey, Denise Cavey, Curtis Keeton, Tara Nuno, Maggie Medina, John Armijo, Gilbert Noble, William Gross, John Busbee, Araceli Mendoza, Gerard Stack, Mary Seib, Ben Coleman, Jim Brzezinski, Dave Klouda, Mario Galicia, Ron Blaine, Keana White, Brad Swartzwelter, Lawrence Owen.



Empire Builder crossing the Java Creek Trestle Bridge, Mont.

Photo courtesy of Steve Ostrowski.

(Trains #7 and #27), and are separated at Spokane, with about 90 minutes added to the current west-bound schedules between St. Paul and Seattle or Portland. Schedules between St. Paul and Chicago are largely unchanged.

The schedule change was made due to track work being done by BNSF Railway to add a second track. “We are working closely with BNSF, which owns the tracks and controls the dispatching of the *Empire Builder* trains between St. Paul and the West Coast, in order to publish a schedule that accounts for the freight train congestion and the condition of the BNSF-owned infrastructure,” said Jim Brzezinski, the route director for the *Empire Builder*.

Brzezinski took the opportunity to also acknowledge the other issues that have plagued the route this past winter. “The issues we have endured; extreme cold weather, abundance of snow, excessive freight traffic, mud slides, avalanches, etc. have wreaked havoc on the *Empire Builder* schedule, along with our passengers and crew, but we have somehow found a way to

run the operation. The main reason I believe we got through this is due to the men and women out on the front lines, and the leadership teams who make it all happen. Our passengers rely on all of us to get them from their origin to their destination in a safe manner, and it is vital to have friendly, informative, helpful and professional employees to help get them there,” said Brzezinski.

“To all the men and women out there on the front lines, and also to your leadership, I want to send out a heartfelt thank you for taking care of each other, our passengers, and for working safely. If we can get through this, we can get through anything.”

Further schedule changes could be possible in June.

#AmtrakResidency Moving Quickly in the Social Media Realm

Amtrak recently launched the Amtrak residency program for writers. The program is designed to allow creative professionals who are passionate about train travel and writing

to work on their craft in an inspiring environment. The program will offer a long-distance round trip to qualifying writers.

Among the goals of the program:

- Drive revenue by encouraging new customers to explore long-distance train travel.
- Increase social media engagement.
- Increase the overall Amtrak brand awareness for long-distance service by continuing to engage with writers, photographers and videographers, specifically as to how Amtrak inspires them.

Applications are being accepted on a rolling basis and will be reviewed by a panel. Up to 24 writers will be selected for the program through March 31, 2015. A passion for writing and desire to travel with Amtrak for inspiration are the sole criteria for selection. Both emerging and established writers will be considered.

Employees who would like to learn more about the program and its rules should visit blog.amtrak.com/amtrakresidency/. ■

A Call for Volunteers: Share *Why Trains Matter*

Amtrak will celebrate the seventh annual National Train Day on May 10, 2014, and the celebration is made more special and meaningful by our employees who volunteer across the nation. Amtrak employees are encouraged to participate in local events and share with rail fans across America, *Why Trains Matter*.

Last year, we held 259 events in all 50 states—featuring entertainment, model train displays and train equipment displays—that gathered tens of thousands of Americans to celebrate train travel and everything that the railroad means to our country.

Thanks to more than 500 Amtrak employee volunteers, National Train Day 2013 was a rousing success. We had an estimated attendance of almost 80,000 visitors, and follow up research indicated that 92 percent of attendees said they would attend a future National Train Day celebration; 63 percent said they planned to travel more on Amtrak because of National Train Day and 73 percent said their perception of Amtrak has improved, also because of National Train Day.

The dedication of Amtrak employees and their enthusiasm are what drives the success of these events, and provides attendees across the country with memorable experiences and an appreciation for all things trains. With your help, we are confident we can surpass last year's numbers to attract more attendees and employee volunteers just like you.

From giving equipment tours to running merchandise stores and Amtrak information booths, volunteers help keep our event on track while sharing their love of trains with their local communities. Sign up to volunteer

today at trainday411.com and share why trains matter to us all.

"I look forward to this event every year," said Denise Salazar, secretary, Los Angeles Union Station. "Last year I volunteered at LAX and people's questions and love for trains is what made the experience unforgettable."

We are pleased to announce that on May 3, in partnership with the station's 75th Anniversary celebration, Amtrak will bring National Train Day activities to Los Angeles Union Station one week in advance of the official National Train Day celebrations on May 10. Larger crowds are expected due to the joint festivities, as well as Cinco de Mayo weekend, which is celebrated across Alameda Street in the Placita Olvera, the birthplace of Los Angeles.

"Our goals on National Train Day are to reinforce the value of Amtrak travel in bringing people and communities together and to remind everyone of the vital role that all trains play in our nation's economy every day," said Matt Hardison, chief marketing officer, who attended last year's event in Los Angeles.

In celebration of National Train Day, Amtrak has partnered with Dovetail Games to create an exclusive offer for Amtrak employees! Starting April 1, Amtrak employees can register to receive a FREE copy of the newly released PC game, "Train Simulator 2014—Amtrak Edition" at train-simulator.com/amtrak. Dovetail



Visitors attended the Los Angeles National Train Day 2013 and got an opportunity to view different equipment on display.

Games will also give attendees at New York Penn Station the opportunity to meet Gary Dolzell, a published U.S. railroads author and co-creator of the route in "Train Simulator 2014". Visit dovetailgames.com to learn more.

Other featured partners include Amtrak Vacations, Chuggington, Operation Lifesaver and Walther's. To learn more about these partners and how they're helping us to celebrate National Train Day, visit nationaltrainday.com. ■

Visit trainday411.com today to register to volunteer and to learn more about what's in store for 2014.

- Participate in our trivia.
- Tells us why you believe Trains Matter.
- Visit the gallery of Amtrak employees' favorite photos.
- Check out which of your fellow employees was awarded the Employee Spotlight of the week.

Confidential Close Call Reporting System Reaches Milestone

This past September, the Confidential Close Call Reporting System (C²RS) took a significant step forward by expanding the geographic coverage for Transportation and Engineering (T&E) employees from ten Amtrak yard facilities to all Amtrak owned/dispatched territory throughout the system. Although the greatest impact will be on the Northeast Corridor (NEC), the Amtrak-dispatched portion of the Michigan Line, New Orleans Union Passenger Terminal and a few other yards and tracks throughout the country will be affected as well.

The program is a Federal Railroad Administration (FRA) pilot project to improve safety practices. The initiative is a voluntary partnership among the FRA, Amtrak, Brotherhood of Locomotive Engineers and Trainmen (BLET), United Transportation Union (UTU), National Aeronautics and Space Administration Headquarters (NASA) and the U.S. Department of Transportation. The program offers a confidential system to report “close

calls” or incidents that have the potential for serious safety consequences.

But how confidential is this program? “I have used the program myself. As a yard engineer a lot of things happened and I made a report,” said Locomotive Engineer Dave Wright who is part of the Peer Review Team (PRT). “I used it myself and as a peer review team member I knew that the rest of the team didn’t know that I was the one who reported it. I have seen the system work first hand. We analyze the incident itself, why it happened and can we prevent it, and not the person who reported it,” added Wright.

“This is a joint effort by labor and management. The initiative is collaborative with the unions to identify and mitigate risk. By offering a program like this, we allow people to be more forthcoming and report things that they normally wouldn’t report if they felt that there would be any disciplinary action,” said Chief Transportation Officer David Nichols.

Employees can report a close call by using a reporting system developed

by NASA, the third-party organization that collects the information and keeps it anonymous. Employees reporting a close call fill out an electronic or paper form with all the information from the incident. NASA collects and obtains more information if needed in order to create a report that is sent to a Peer Review Team made up of agreement, management and FRA members who work together to analyze and recommends corrective actions.

“This is a program that enables us to be proactive where the employees can observe something and say something. They have an opportunity to sit at the rule table by bringing to our attention things that could change the rule books and operating practices and have the ability to do something about it without repercussion and without feeling ignored,” said Conductor Michael Buckley, who has been with Amtrak for nine years. “Sometimes these are situations that could be happening to any other employee across the nation. We propose a corrective action to prevent them and drive the risk away,”



Peer Review Team West accompanied by Mr. Boardman. From left to right: Greg Gomery, Dave Redding, Mike Farrell, Greg Luiz (not-shown), Darryl Morrow, David Roth, Tim Cooper, Scott Howlett, James Billings, Joe Boardman, Brian Murphy, Dave Wright, Lynn Brown, Doug Silkowski, Mike Siska, Mike Lange.

added Buckley.

According to NASA C3RS Project Manager Brian Reilly, since its expansion in September the program has been building up not just the volume of reports but also the quality. The numbers are growing and show that employees are more comfortable filing the reports. From February 2011 to September 2013, the average of reports was 12 per month, today the average is over 30 reports a month. "The trust of the program has increased," said Reilly. "The first two years the program was restricted to the yards and the momentum was built in the yards."

"We are finally able to get the entire story from the field," said Senior Safety Coordinator David Redding. "The team has done rollouts by getting to the crew bases from Los Angeles all through the West. We have used crew briefings. We have had a great reaction. Some people doubted that the program would work as intended but we have gained a lot of trust."

"The biggest hurdle has been getting our brothers and sisters to realize that this is confidential. You report something and your manager won't know about it—who and what's been reported," said Wright.



Peer Review Team East. Sitting left to right: Robert Truck, Keith Duke Pugh, Phyllis Gadson, Andrew Ciuba, Brian Reilly, Christopher Blakey and Eric Gassenheimer. Standing left to right: Michael Buckley, Gary Hopson, Salvador Ruiz, Patrick Darcy, Lorna Stevens, Keith Wiertz and Jeffrey Moore.

"The trust that you have in the program and the trust that your fellow co-workers have in you and your reputation is what makes a difference in the program," said Buckley.

The system is focused on one of our main corporate goals of safety and security. The information gathered from the close call reports will make the work environment safer for Amtrak employees and our customers. "This program is important because a safety culture that encourages transparency and collaboration is so critical," said Director of Safety Keith Wiertz.

The information that employees provide will enable Amtrak to identify factors that contribute to accidents or injuries and to correct them before they result in harm. "When we work on our day-to-day activities, we get so complacent in doing things and we don't pay close attention until something happens," said Locomotive Engineer Lorna Stevens. "When you report a close call, you might be saving someone's life. We are not looking to place blame. We are looking to make Amtrak a safer place to work."

The program also contributes to improved productivity through reduced time lost from injuries, and a decrease in damage to railroad property. "The objective is to be proactive in resolving incidents," said Michael Buckley. "We don't know what is going on out there. We want our co-workers to tell them what is going on since they are the ones who are working and seeing the problems. Here is their opportunity to contribute to the solutions," said Buckley. "We are making the railroad a safer place to work and changing the culture. For the longest time if you did something wrong then you would be in trouble, now we are asking people to do a report on close calls to prevent accidents," said Wright. ■

Two ways to report a Confidential Close Call:

1. Electronically:

NASA's Electronic Report Submission (ERS) website: go to <http://c3rs.arc.nasa.gov/report/electronic.html>

2. Via U.S. Mail:

Go to our Employee Intranet Homepage>SAFETY>C3RS and print the form and mail it to:

NASA Confidential Close Call Reporting System
Post Office Box 177
Moffett Field, CA 94035-0177

Additionally, forms should be available in your respective crew bases.

If you have suggestions, questions or comments, please send an email to: StayingSafe@amtrak.com



VP Operations:

DJ Stadtler

General Managers and Regions:

Mark Murphy

Long-Distance

Jay Commer

State Supported

Mike DeCataldo

Northeast Corridor

Deputy General Managers and Regions:

Moe Savoy

Central

Tom Kirk

Southeast

Mike Chandler

Southwest

Lou Bellotti

California

Kurt Laird

Northwest

Fred Fournier

Boston

Steve Young

New York

Mike Sherlock

Washington

M: BUSINESS LINES



Amtrak Chefs Get Their Creative Juices Going at Test Kitchen

For the past eight years, Amtrak's Culinary Advisory Team (ACAT) has been conducting Food and Beverage sponsored ideation workshops which aim to develop potential new menu offerings for long-distance Dining car needs as well as for *Acela* First Class service. The food-centric ACAT team is comprised of Amtrak chefs, vendor-partner chefs and well-regarded restaurateurs, each of whom plays roles over the two-day workshop. The event culminated in a final menu presentation where each team member presented specific dishes which are targeted to Amtrak on-board needs and designed to work within the scope of commissary operations and train services, while also meet exacting supply chain parameters unique to Amtrak business models.

The late March 2014 event was hosted by Amtrak contract service provider Aramark at their Ideation Center in downtown Philadelphia. The dishes created covered a wide array of development guidelines including visual appeal, flavor, nutritional value, ingredient sourcing,

packaging, portion, market appeal, cost, on-board execution requirements, shelf-life and potential for driving sales. Both the *Acela* and long-distance development teams presented many viable menu concepts as noted by Amtrak Chief of Customer Service Tom Hall. "The most important thing is not just the menu items created, but the knowledge that is built as a result of the workshop. The team seizes this opportunity to explore creating top selling menu options which maximize contribution margin which can foster potential for impacting Amtrak's bottom-line." Amtrak Long-Distance Services Executive Chef Daniel Malzhan underscored that thought. "The workshop represents a wonderful opportunity for the entire team to learn from one another and to collectively use its expertise to impact Amtrak passengers while showcasing its passion for creating a memorable travel experience that is financially viable for the changing needs of our business." Tom Douglas, an award winning chef, cookbook author and Seattle-based restaurateur—has

been an ACAT member since 2008. "Amtrak chefs are eager to see what is going on in the industry—they are interested in staying abreast of dining trends and knowing what is relevant in the marketplace. This workshop is a valuable tool for them to use in their ongoing effort to supply a superior product within the context of their travel environment—I really enjoy contributing to their success."

While many of the dishes created at ACAT 2014 were enjoyed at a post-presentation luncheon tasting attended by specially invited Amtrak leaders and managers, the 'best of the best' have been documented and cataloged for future reference, relevance and potential development. Those dishes will be put under the 'culinary microscope' at Amtrak's Wilmington, Del., test kitchen facility by Amtrak's culinarians and Food and Beverage managers to determine potential menu application for on-board use. As there have been many dishes from previous years' workshops which have made the final cut, odds are good that some from this year's event are likely to also find their way to an Amtrak Dining car menu. ■



Left and opposite page top: A selection of presented dishes.

Opposite page, bottom, participating in the workshop from left to right: Christian Hannah from Amtrak Culinary Product Development, Miami On Board Service Chef Matt Franklin, New York On Board Service Chef John Long, Los Angeles On Board Service Paulina Enrico, Northeast Regional Chef Dia Wilson, West Regional Chef Paulette Starlwood, Central Regional Chef Hashim Abdul-Salaam, Long-Distance Services Executive Chef Daniel Malzhan.



AMTRAK SYSTEM ONBOARD SERVICE REPORTING STRUCTURE



VP Operations:

DJ Stadler

General Managers and Regions:

Mark Murphy
Long-Distance

Jay Commer
State Supported

Mike DeCataldo
Northeast Corridor

Deputy General Managers and Regions:

Moe Savoy
Central

Lou Bellotti
California

Fred Fournier
Boston

Tom Kirk
Southeast

Kurt Laird
Northwest

Steve Young
New York

Mike Chandler
Southwest

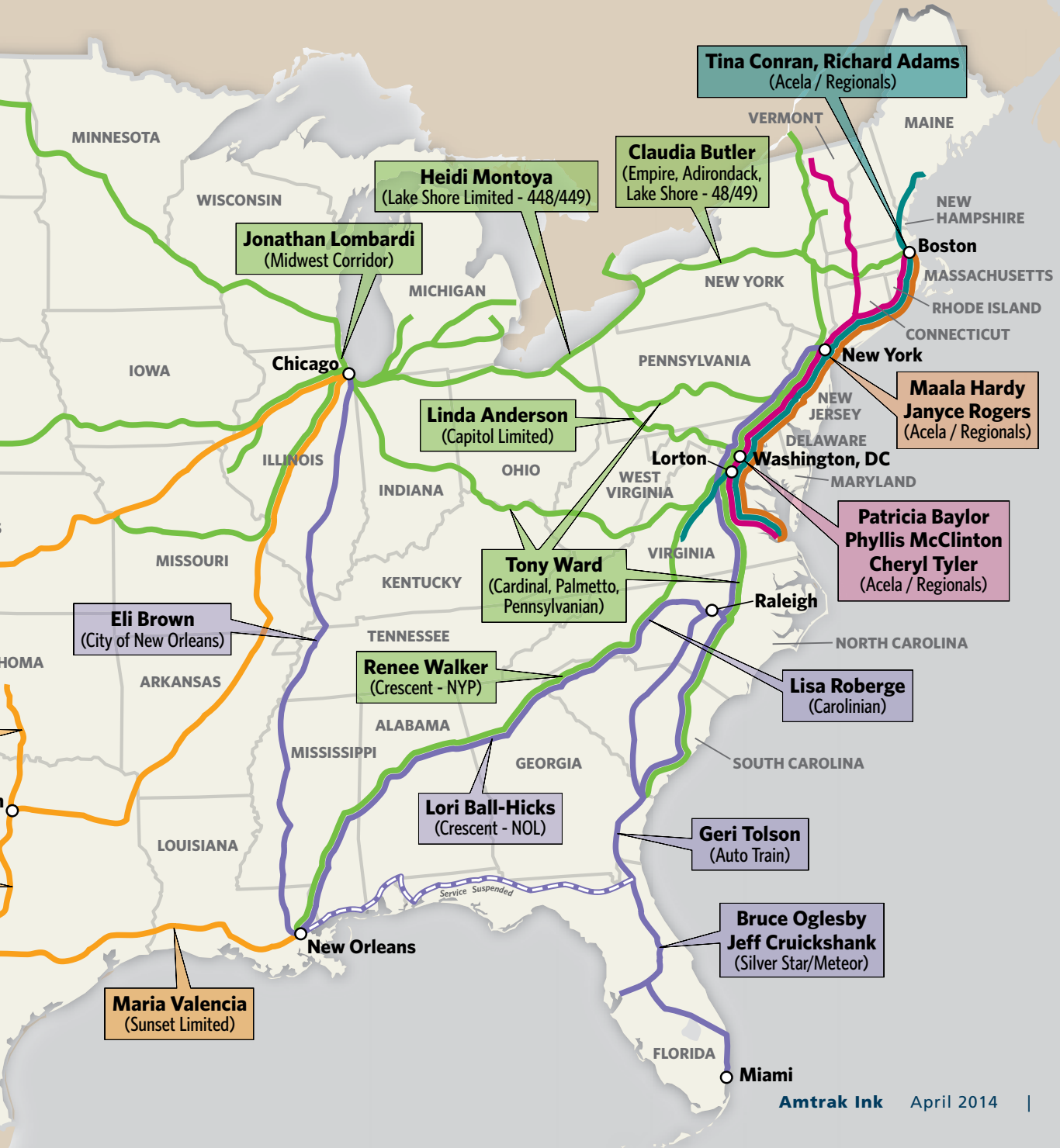
Mike Sherlock
Washington

Terminals:

Boston, MA - Timothy Magill
 Chicago, IL - Monica Morris
 Los Angeles, CA - Lupe Valencia
 Miami, FL - Jeremy Crawford
 New Orleans, LA - Karen Tyson
 New York, NY - Deb Heard
 Oakland, CA - Natalie Berry
 Seattle, WA - Christopher Woods
 Washington, DC - Phil Ryan

Trains:

— Texas Eagle / Sunset Limited - Eric Hosey
 — Southwest Chief / Coast Starlight - Mike Dwyer
 — California Zephyr / Empire Builder - Jim Brzezinski
 — Lake Shore Ltd / Cardinal / Capitol Ltd - Cynthia Winslow
 — Crescent / City of New Orleans - Anella Popo
 — Silver Star / Meteor - Karen Shannon
 — Auto Train - Kathy Brewer



Celebrating our Green Values During Earth Day

This Earth Day, Amtrak has much to celebrate on the sustainability front. In July 2013, the Executive Committee signed the company's first Sustainability Policy. For Amtrak, corporate sustainability means operating in a way that creates long-term value by balancing the needs of the organization with the needs of future generations through consideration of environmental, economic and social factors.

Several external sustainability commitments preceded the approved policy. Amtrak was a charter member of the Chicago Climate Exchange (CCX) and succeeded in exceeding our locomotive fuel reduction target. Subsequent to signing on with CCX, Amtrak joined The Climate Registry and committed to produce an annual comprehensive greenhouse gas (GHG) inventory for all operations. Amtrak also signed onto the American Public Transportation Association Sustainability Commitment, and in 2013, achieved the bronze recognition level by completing a sustainability inventory, implementing green initiatives (such as installing energy efficient lighting) and setting goals for reducing fuel use in locomotives and electricity at facilities. This past year, Amtrak began reporting our GHG inventory to the Carbon Disclosure Project (CDP), along with reporting on climate initiatives.

As part of Amtrak's energy reduction efforts, the Utilities Management group performed 15 energy reviews and developed Energy Plans for each of the top 15 sites (highest energy usage). Amtrak had a corporate goal to reduce energy usage by one percent beginning in FY11. Using our baseline data from FY11:

- Amtrak facilities have reduced



x

our usage by two percent and more than 18M kWh of electricity at the largest 15 sites, and

- energy reduction efforts have saved more than \$4 million.

The Sanford *Auto Train* Maintenance Facility received the first annual Operations Department Energy Efficiency Award by reducing their usage compared to FY12 by almost 15 percent.

Amtrak Transportation and Mechanical employees have been focused on reducing fossil fuel consumption. Fuel conservation is accomplished in a number of ways including the following:

- Shutting down locomotives when they are out of service for an hour or more and the temperature is above 40°F.
- Use of 480V ground power by 'plugging in' trains at layover locations and in maintenance facilities while trains are being serviced.
- Improved train handling techniques to reduce energy consumption, promoted in Engineer training and re-certification classes.

Conservation of fuel through the methods noted above have the added benefit of reducing diesel related emissions and saving the company money.

Amtrak has also increased its recycling capabilities and currently, passengers can find permanent recycling receptacles in all Café and Lounge cars,

on *Acela* First Class and Café cars, the *Auto Train*, and some California routes, as well as in most stations. Two years ago, the industrial design group within Rolling Stock Engineering developed prototype recycling containers for Amfleet II and Superliner equipment. During 2014, the Beech Grove Shops will be fabricating and installing permanent recycling containers on Superliner I coaches based on the prototype.

Amtrak is receiving the benefit of a Diesel Emissions Reduction Act (DERA) grant awarded through Environmental Protection Agency's National Clean Diesel Funding Assistance Program to replace the existing diesel engines in two switcher locomotives with GenSet engines for use at our Washington, D.C., (Ivy City) yard. Amtrak is working in partnership with the Metropolitan Washington Council of Governments and the Brotherhood of Locomotive Engineers and Trainmen on this effort. The new engines will require less fuel and produce significantly less air emissions. We will celebrate this accomplishment during an event at Washington Union Station during the Earth Day celebrations on April 22. Amtrak employees will also have an opportunity to attend an informational event at Philadelphia 30th Street Station for its fourth consecutive year. ■

Employee Milestones

Congratulations to All of You!

Retirees

January 2014

ANDERSON, JOHN
Milwaukee Station

ANGELO, MICHAEL
Philadelphia 30th
Street Station

BAPTISTE, JUNICE
N.Y. Sunnyside Yard

BARNES, RICHARD
Sacramento, Calif.
Station

BENNETT, MARK
Boston South Station

BERRY, CHARLOTTE
Amtrak Corporate
Headquarters

BLAKEY, MICHAEL
Amtrak Corporate
Headquarters

BOYLE, ROBERT
Brighton Park, Ill.
Facility

BROWN, PAMELA
Chicago Offices

BUESCHEL, JOHN
St. Louis, Mo. Station

CHAVEZ, JOSE
Los Angeles 8th St.
Coach Yard

CHENG, DALE
W. Oakland
Maintenance Facility

COLE, RANDOLPH
Butler Bldg.
Washington, D.C.

CORCORAN, MICHAEL
Bear, Del. Car Shop

CRESCIONI, PAUL
New Orleans Station

DESIGNES, EMMANUEL
N.Y. Sunnyside Yard

EDSON, RICHARD
Sacramento, Calif.
Station

EGAN, JOSEPH
CNOC
Wilmington, Del.

ERNY, BRIAN
Chicago Locomotive
Shop

FAGAN, DENNIS
Philadelphia 30th
Street Station

FARBMAN, LEONID
Chicago Mechanical
& Terminal Offices

FINCH, PETER
Engineering
Groton, Conn.

FULTZ, BRONCE
Miami Station

FUQUA, BRENDA
Chicago Offices

GARDEN, VICTORIA
Old Saybrook, Conn.
Station

GILBERT, GWENDOLYN
Amtrak Corporate
Headquarters

GOLEBIEWSKI, CAROL
Miami Station

GORSKY, JAMES
Miami Station

HIDAKA, JAMES
Chicago Mechanical
& Terminal Offices

JACOBSEN, JENS
New York Penn
Station

JAFFE, BENJAMIN
Springfield, Ill. Station

KAVANAUGH, ANN
Auto Train Lorton,
Va. Station

KING, JAMES
Los Angeles 8th St.
Coach Yard

KONKLEWSKI, JOSEPH
New York Penn
Station

KRUEGER, GERALD
Meridian, Miss.
Station

KUZIARA, THOMAS
Rensselaer, N.Y.
Mechanical Facility

LATIMER, WISE
Transportation Bldg.
Washington, D.C.

LENTELLE, PAUL
Wilmington, Del.
Shops

LISZEWSKI, RONALD
Philadelphia 30th
Street Station

MANGER, PAUL
Miami Station

MARIER, JOSEPH
Wilmington, Del.
Shops

MATTHEWS, PAUL
Philadelphia Coach
Yard

MCKEEVER, TERENCE
Paoli, Pa. Station

MEEK, MICHAEL
Albuquerque, N.M.
T&E Crew Base

MILLER, ALBERT
Los Angeles 8th St.
Coach Yard

O'CONNOR, MICHAEL
Shelby, Mont. Crew
Base

PARKER, CARL
Little Rock, Ark.
Station

PERRY, RICHARD
Schenectady, N.Y.
Station

PRZYWARA, WALTER
Wilmington, Del.
Shops

RUDITIS, BARBARA
Bakersfield, Calif.
Station

SCHMIDT, STEVEN
Chicago Mechanical
& Terminal Offices

SHARLEY, STEPHEN
Chicago Mechanical
& Terminal Offices

SHEAFFER, GARY
Philadelphia 30th
Street Station

SMART, LEONA
Philadelphia 30th
Street Station

STERLING, HENRY
Wilmington, Del.
Shops

STEWARD, JAMES
Beech Grove
Maintenance Facility

TAGGART-HAQ, SUE
W. Oakland
Maintenance Facility

TAYLOR, DONALD
Portland, Ore. Station

TERPIS, ARIF NY
N.Y. Sunnyside Yard

TRIEBEL, DAVID
Mechanical Office
New Haven, Conn.

UMBARGER, KAREN
Riverside Reservation
& Sales Office

VANOVER, LAWRENCE
Miami Station

WALKER, FRED
Philadelphia 30th
Street Station

WEAVER, CAROL
Los Angeles Offices

WHALEN, PATRICK
Trenton, N.J. Station

WHALING, FREDERICK
Philadelphia 30th
Street Station

WILSON, GERALD
Chicago Mechanical
& Terminal Offices

WINKLER, STANLEY
Philadelphia 30th
Street Station

WOLFF, KATHRYN
Amtrak Corporate
Headquarters

ZELLER, BERNARD
Quad Ave. M/W Base
Baltimore, Md.

ZIEGLER, MICHAEL
Los Angeles Offices

20-Year Anniversary

February 2014

ABDUL-SALAAM, HASHIM
New Orleans Station

BOURQUE, KEITH
New Orleans
Maintenance Facility

LANE, GLENN
Los Angeles Offices

MAGALLAN, RALPH
Los Angeles Offices

MOTEN, BARNEY
Los Angeles 8th St.
Coach Yard

NOVITSKY, HOWARD
CNOC
Wilmington, Del.

PACHECO, CRISTY
Metrolink Riverside,
Calif. Crew Base

SALAZAR, ADOLPH
Los Angeles Offices

STEVENS, DENISE
Providence, R.I.
Station

TRAN, THANH
Ivy City Maintenance
Facility
Washington, D.C.

VELIZ, NELSON
Los Angeles 8th St.
Coach Yard

VERVILLE, JAMES
Chicago Crew Base

WHITE, GARY
San Diego, Calif.
Station & Mechanical

25-Year Anniversary

February 2014

ADAMS, JOHN
Beech Grove
Maintenance Facility

AURIEMMA, DOMINIC
Mechanical Office
New Haven, Conn.

Employee Milestones

Congratulations to All of You!

BARNES, CEDRIC
Washington Union
Station

BILPUH, DEAN
Rensselaer, N.Y.
Station

BOGGS, WILLIAM
Auto Train Lorton, Va.
Station

BRADY, GEARY
Philadelphia 30th
Street Station

**COLAIANNI-ABBOTT,
SHARON**
Auto Train Lorton, Va.
Station

COLGAN, JOHN
Wilmington, Del.
Shops

CORTE, FRANK
Southampton St. Yard
Boston, Mass.

CRUMLEY, TAMMY
Washington Union
Station

CUSATIS, JOHN
Bear, Del. Car Shop

DOUCE, OTIS NY
N.Y. Sunnyside Yard

DOYLE, JAMES
T&E Crew Base
Ft. Worth, Texas

EDEN, BRIAN
Transportation Bldg.
Washington, D.C.

FARMER, MICHAEL
Wilmington, Del.
Shops

FERRELL, WILLIAM
Washington Union
Station

FLORES, FRANCISCO
San Antonio, Texas
Offices

GALLAGHER, DANIEL
Philadelphia 30th
Street Station

GANNON, BRIAN
Chicago Mechanical
& Terminal Offices

GARGANO, FRANK
C&S Repair Shop
Lancaster, Pa.

GRANT, REGINALD
Alexandria, Va.
Station

HENRY, TERRENCE
Washington Union
Station

JAGNARAIN, ROOP
New York Penn
Station

JONES, KIMBERLY
CNOC
Wilmington, Del.

JORDAN, AMANDA
Chicago Mechanical
& Terminal Offices

KIRSTEIN, JEFFREY
Material Control
Facility
Indianapolis, Ind.

LAWTON, ROBERT
Philadelphia 30th
Street Station

LEWIS, DONNIE
Washington Union
Station

LOHMAN, JOHN
Ivy City Maintenance
Facility
Washington, D.C.

MACINTYRE, ROBERT
Wilmington, Del.
Shops

**MARESTEIN,
NORMAN**
T&E Crew Base
El Paso, Texas

MATA, MARY
Houston, Texas
Station

**MEDINA,
GUADALUPE**
El Paso, Texas Station

MITROS, STEPHEN
Philadelphia 30th
Street Station

MONTI, EUGENE
Boston South Station

MOUDY, RICHARD
Wilmington, Del. Shops

OWENS, ROY
Chicago Mechanical
& Terminal Offices

QUIRK, PAUL
Southampton St. Yard
Boston, Mass.

ROBINSON, MAURICE
New York Penn
Station

ROSCOE, RONALD
Auto Train Lorton
Station

SCHOONBECK, DAVID
Rensselaer Mechanical
Facility

SCOTT, HURSELL
Ivy City Maintenance
Facility
Washington, D.C.

SIMPSON, NORVILLE
Chicago Mechanical
& Terminal Offices

SMITH, ERIC
Los Angeles Offices

STINSON, REYNOLD
Wilmington, Del.
Shops

TAYLOR, MONIQUE
Rochester, N.Y.
Station

THOMPSON, BRUCE
Auto Train Lorton, Va.
Station

**UNDERWOOD,
GLENN**
Boston South Station

WARD, RENEE
Brighton Park, Ill.
Facility

WESTALL, ANNETTE
Auto Train Lorton, Va.
Station

**WILLIAMS,
MADISON**
Wilmington, Del.
Shops

WILTZ, MICHAEL
Chicago Mechanical
& Terminal Offices

YURTH, MARTIN
King St. Station
Seattle, Wash.

30-Year Anniversary February 2014

**BILLINGER-KAYLOR,
JOYCE**
Oceanside, Calif.
Station

BORNE, ARZELIA
Denver, Colo. Station

BROERS, ELLEN
San Diego, Calif.
Station & Mechanical

BURNETT, SAMUEL
Beech Grove
Maintenance Facility

EASTON, MARK
Transportation Bldg.
Washington, D.C.

EVERLY, CRAIG
Los Angeles, Calif.
Offices

GALLOWAY, FREDIA
Beech Grove
Maintenance Facility

GOTSCH, PAULA
Chicago Union Station

GUY, CLIFFORD
Wilmington, Del.
Shops

HAMLIN, WILLIAM
Amtrak Corporate
Headquarters

HAYES, OSCAR
Riverside Reservation
& Sales Office

**LAMPRINAKOS,
WILLIAM**
Richmond, Va. Station

**LOMBARDI,
RICHARD**
New York Division HQ

MUMLEY, THOMAS
Wilmington, Del.
Shops

OSBURN, PATRICK
Beech Grove
Maintenance Facility

PARR, DEBORAH
Baltimore, Md.
Station

ROGERS, CYNTHIA
Chicago Union Station

ROSSO, GEORGE
New York Penn
Station

SMITH, DENNIS
Amtrak Corporate
Headquarters

WILLIAMS, HAROLD
Sanford, Fla. Station

WYLDER, STEPHEN
South Bend, Ind.
Station

35-Year Anniversary February 2014

AVERY, SHEILA
Amtrak Corporate
Headquarters

CORREA, JOSEPH
Chicago Locomotive
Shop

DUTTON, FREDERICK
CNOC
Wilmington, Del.

EASTER, FRED
New Orleans
Maintenance Facility

MANCUSO, ROBERT
Philadelphia 30th
Street Station

MAY, DONALD
Beech Grove
Maintenance Facility

MICELI, JAMES
Beech Grove
Maintenance Facility

MORRIS, JAMES
Wilmington, Del.
Shops

NASELLO, ANTHONY
New Orleans
Maintenance Facility

40-Year Anniversary February 2014

LOVE, THOMASINA
Chicago Union Station

Employee Milestones

Congratulations to All of You!

PADILLA, ALFRED
Chicago Locomotive Shop

SOLOMON, LYNN
Los Angeles Offices

Retirees

February 2014

ACCONZO, JOHN
New York Penn Station

ALESSI, ARTHUR
Philadelphia Coach Yard

ALLISON, JAMES
Beech Grove Maintenance Facility

ALVES, THEODORE
Amtrak Corporate Headquarters

ANDRZEJEWSKI, PATRICK
Transportation Bldg. Washington, D.C.

BATTS, JIMMIE
Riverside Reservation & Sales Office

BECKER, WILLIAM
Milwaukee Station

BENSON, THOMAS
Perryville, Md. M/W Base

BROWN, ANGELO
Bear, Del. Car Shop

CAMARA, CYNTHIA
Fresno Station

CARTER, KEVIN
Philadelphia 30th Street Station

CASSEL, JAMES
Metrolink Montalvo Crew Base

CASTRONUOVA, JOHN
N.Y. Sunnyside Yard

COFFEY, GLENN
Los Angeles 8th St. Coach Yard

COOKE, EDWARD
Portland, Ore. Station

DALLY, KIM
Amtrak Corporate Headquarters

DAVENPORT, CHERIE
Amtrak Corporate Headquarters

DEMPSEY, ALLEN
Philadelphia 30th Street Station

DUTTON, STEVEN
N.Y. Sunnyside Yard

ELLIOTT, GLENDA
Amtrak Corporate Headquarters

GOBEN, WILLIAM
Champaign-Urbana Station

GOMEZ JR., ALFREDO
Chicago Offices

HUBBELL, PAMELA
Riverside Reservation & Sales Office

KENNEY, MICHAEL
Pontiac Crew Base

KOPPE, ALBERT
New York Penn Station

KURASZEK, JAMES
Chicago Locomotive Shop

MARSHALL, GEORGE
Richmond Station

MCDERMOTT, GEORGIA
New York Penn Station

MCDOWELL, TIMOTHY
Beech Grove Maintenance Facility

MCFAUL, SUSAN
Chicago Mechanical & Terminal Offices

MCGUIRE, JEFFREY
Sanford Station

MERSON, CARL
Philadelphia 30th Street Station

REWKOWSKI, DENNIS
Philadelphia 30th Street Station

RICHARDSON, DAVID
Los Angeles Training Center

ROBERTS, DANIEL
Oakland Station OKJ

SAGAR, RICHARD
Chicago Crew Base

SALAZAR, STEVE
Los Angeles Offices

SALMON, RICHARD
Amtrak Corporate Headquarters

SINCLAIR, CHARLENE
Riverside Reservations & Sales Office

VANSANT, GEORGE
Wilmington Shops

VENEZIA, PAUL
Philadelphia 30th Street Station

VOGLER, JOHN
Philadelphia 30th Street Station

WINFREE, BELINDA
Amtrak Corporate Headquarters

WRIGHT, MICHAEL
New Orleans Station

YOUNG, ROXANA
New York Penn Station

20-Year Anniversary

March 2014

BACH, JAMES
Shelby, Mont. Crew Base

BROWN, DEBRA
Riverside Reservations & Sales Office

CENTER, JOYCE
Riverside Reservations & Sales Office

CONRAD, TAMMY
Riverside Reservations & Sales Office

CUNNINGHAM, ROBERT
New York Penn Station

DEADY, JAN
Riverside Reservations & Sales Office

DURBIN, DEBRA
Riverside Reservations & Sales Office

ESCOTO, RENEE
Los Angeles Offices

FUENTEZ, LUIS
Riverside Reservations & Sales Office

GAWALT, PAUL
Amtrak Corporate Headquarters

GLENN, SANDRA
Riverside Reservations & Sales Office

GONZALEZ, JOSE
New York Penn Station

GRIFFIN, CHARLES
Lakeland, Fla. Station

GRIFFITH, LESTER
Los Angeles 8th St. Coach Yard

HAIR, ANGELA
Riverside Reservations & Sales Office

HALL, BEVERLY
Riverside Reservations & Sales Office

HALL, EILEEN
Riverside Reservations & Sales Office

HAYES, MARTHA
Riverside Reservations & Sales Office

HIGHTOWER, ROBERTA
Riverside Reservations & Sales Office

IANNONE, JAMES
Rensselaer, N.Y. Mechanical Facility

JOHNSON, WANDA
Los Angeles Offices

JORDAN, JANINE
Riverside Reservations & Sales Office

KO, JIMMY
Providence MOW Base

KULAS, STANLEY
Raleigh, N.C. Station

LUGO, GEORGE
Los Angeles Offices

MCLEY, DIANE
Riverside Reservations & Sales Office

MILES, JOHN
New Orleans Maintenance Facility

MUNIZ, JUAN
Riverside Reservations & Sales Office

MURILLO, FERNANDO
Los Angeles 8th St. Coach Yard

NEBEKER, KAREN
Riverside Reservations & Sales Office

RAMOS, EDUARDO
Metrolink Stuart Mesa Crew Base
Camp Pendleton, Calif.

RUIZ, MANUEL
W. Oakland Maintenance Facility

SELLITTO, LUCILLE
Riverside Reservations & Sales Office

SHEPHERD, SAUNDRA
Los Angeles Offices

STEGALL, IRENE
Riverside Reservations & Sales Office

STUBBS, ANGELEA
Riverside Reservations & Sales Office

TAYLOR, ROBERT
Riverside Reservations & Sales Office

WELCH, MELINDA-LEE
Riverside Reservations & Sales Office

WHITNEY, DONNA
Lancaster, Pa. Station

ZAMORA, MARY
Riverside Reservations & Sales Office



**60 Massachusetts Avenue, N.E.
Washington, D.C. 20002**

To change your address, sign onto the Employee Information Portal or complete an NRPC 2001 form and submit according to the directions.

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In Amtrak History APRIL 28, 1971

Roger Lewis was named Amtrak's first president. Lewis served as the Amtrak president from 1971 to 1975. Before joining Amtrak, Lewis served as assistant secretary of the Air Force, executive vice president for administration at Pan American Airlines and chairman of General Dynamics Corporation. He was awarded the Medal of Freedom by President Eisenhower for his contributions to the military aircraft and ballistic missile programs.

From left to right: U.S. Secretary of Transportation John Volpe, President Roger Lewis and Board of Incorporation Chairman David W. Kendall.

